

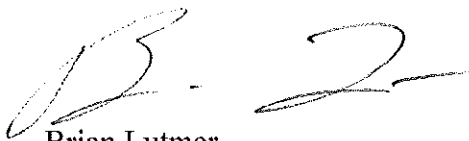
Mr. McIntosh,

The DataMaster in question, SN# 204160, was not sent to the Department of Health and Senior Services for the software upgrade. The Missouri State Highway Patrol was provided with the new software and has been changing the software chips out on many of their own units. This specific unit, as can be seen on the maintenance dated 6/30/2009, had the software chip replaced at 2920 N. Shamrock Road in Jefferson City. This is the address for the Missouri State Highway Patrol Radio Shop in Jefferson City.

This being the case, your questions regarding when the instrument was taken out of service cannot be adequately answered by our office, as no record was provided to us regarding when the instrument may have been taken out of service. The Type II who normally is responsible for maintaining this unit is R. J. Wilhoit, Permit No. 820047, should be able to answer this question effectively. Another avenue for questioning may be the MSHP Radio Shop, phone number (573) 751-4722. Terry Carroll or Dewayne Carver may be able to answer these questions as well.

The only other comment I have in regards to this maintenance report is that Mr. Carroll should have stated "Upgraded firmware from version 12/15/99 to version 04/07/2009". There is no 02/07/2009 version of the software, and the 04/07/2009 version is the new software being installed throughout the state. However, as can be seen on the diagnostic check, and because it is the only new version of the software available, the correct software was installed and this was obviously just a typographical error.

Please do not hesitate to contact our office if there are any further questions.



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